

Eligibility Requirements For Services

Depending on the services you are needing, there may be different requirements or documentation you will need to produce.

Required for All Services

- ID/License required for all individuals over the age of 18
- Medical card required for all individuals under the age of 18
- New clients need proof of address for service area (Polk, Dallas, or Warren Counties)

Pathway of Hope and Case Management

-Pathway of Hope is available for individuals/families with children under the age of 18

- *Counseling
- *Financial Assistance
- *Resource Advocate

-Case management is available for individuals/families without children under the age of 18

- *Counseling
- *Financial Assistance (1/year)
- *Resource Advocate

Rent Assistance

- Current rental/lease agreement
- Landlord/Property Manager / Apartment contact info (email preferred)

*If you do not have these items during initial meeting then be prepared to follow-up with caseworker to provide the documentation

- Must have plan to pay remaining balance owed after rental assistance
- Cannot assist individuals living in transitional housing
- Service provided 1x per year

Utility Assistance

- Must have disconnect notice for water or electric

*If you do not have documentation during initial meeting, then be prepared to follow-up with caseworker to provide the documentation

- Cannot assist individuals living in transitional housing
- Service provided 1x per year

Clothing Voucher

- Provided for work related circumstances, school clothing, winter clothing
- Provide proof of employment or job interview to show need for clothing
- Service provided 1x per year

Food and Home Goods Pantries

- Service provided 1x per month
- Amount provided in pantry dependent upon household size



THE SALVATION ARMY MOBILE SOCIAL SERVICE CENTER HOPE IS ON THE WAY!



THE MOBILE SOCIAL SERVICE CENTER WILL ASSIST SUBURBAN AND RURAL AREAS OF POLK, DALLAS, AND WARREN COUNTIES WITH FINANCIAL ASSISTANCE, FOOD, HYGIENE, HOME GOODS AND MORE.

To De Soto And Redfield

(Dallas County)

The First & Third Monday Of Every Month!

De Soto City Hall, 405 Walnut St

9:00 AM to 11:00 AM

Redfield City Hall, 808 1st St

1:00 PM to 3:00 PM

To Des Moines

(Polk County)

The Second Monday Of Every Month!

The Salvation Army Thrift Store

4620 SE 14th St.

9:00 AM –11:00 AM & 1:00 - 3:00 PM

To Indianola

(Warren County)

**The Second & Fourth Monday Of Every
Month!**

WeLift Job Search Center

106 East Second Avenue

2nd Monday 9:30 –11:00 AM & 12:00 - 3:00 PM

4th Monday 9:30 AM - 12:00 PM

<https://centralusa.salvationarmy.org/desmoines/contact-us/>